



March 6, 2009, Welcome to InfoShock News Express. *InfoShock News Express is a weekly news bulletin of activities happening in the University Libraries brought to you by the members of the Libraries Operations Council. And now for the announcements—*

Voyager Upgrade to Voyager 7.0.1 Scheduled for Spring Break

The Voyager system software will be upgraded to Voyager 7.0.1 on Sunday, March 15. To prepare for this upgrade, all Voyager clients will need to be replaced. Muhammad Usmani will be working with each unit to coordinate the loading of the new clients during the week starting on March 8. Gemma Blackburn also is preparing tip sheets on changes that will occur in each module such as the circulation module, the cataloging module, etc. Most client changes in this release are minor. Erik Mallory will be downloading the new release into the Voyager Server on Sunday when the library is closed for spring break. The major change with this release concerns the OPAC. Enhancements will allow the Libraries to add several new user-friendly OPAC features. Initially the current OPAC screens (Classic OPAC) will be loaded and made active. Over the summer Gemma will work with the OPAC team and other members of the Libraries to customize our new OPAC look.

Voyager Goes 24/7

Last week, Erik Mallory of UCATS upgraded the Voyager server back-up procedure to allow for live back-ups. Before this upgrade, the Voyager server could be down for several hours while the back-ups were run offline - the method preferred by Ex Libris. New equipment and software at UCATS have allowed for a live back-up procedure. Data will be stored incrementally for two weeks before moving to the Tivoli storage array. This process will give the Libraries another layer of data protection and allow catalog access 24/7.

Facility Upgrades Continue

David Hauray from the Physical Plant electrical shop has finished adding new electrical outlets to the second floor and lower level. He is now adding outlets to the window area in the first floor learning commons. It may get a little noisy for awhile but it will be worth it. Students are already enjoying the increased number of outlets on the other floors.

Another facility upgrade will happen next week in the Dean's Office. On March 11th, this office will receive new carpeting. The carpeting will match the carpeting in the outside hallway by the mailboxes. While the area is disrupted, it may be difficult to process paperwork, so please plan accordingly if you need documents prepared during next week.

Libraries Hosts the Celebration of International Mother Language Day

On Wednesday, March 4, Ablah Library's first floor hallway was filled with posters and other informational materials promoting International Mother Language Day. The event was jointly developed by the International Students Association and the Bangladesh Student Association and hosted by the Libraries. Jacob Goering, a Circulation Student Assistant, played a major role in coordinating handling the event's arrangements with the Libraries. International students provided information about their home languages. Activities included learning how to write your name in Japanese, learning popular phrases in Malay, seeing a replica of a memorial in Bangladesh, and obtaining information about the thousands of languages that are at risk of disappearing. Thanks go to all members of the library who helped support the event.



Member from Public Administration Accreditation Team visits Library

On Friday, March 6, the Libraries hosted a member from the National Association of Schools of Public Affairs and Administration who was here on an accreditation site visit to review the programs offered by the Hugo Wall School of Urban and Public Affairs. Cindy Craig and Kathy Downes provided Mike McDowell a tour of Ablah Library and discussed library resources available for students in the Public Administration program. Mr. McDowell was provided with an informational packet compiled by Cindy and Kathy with an assist from Ginger Williams who used Analyzer to quickly generate a report of funds assigned to that area.

Myers Addresses 20th Century Club

On Tuesday, February 24th, Nan Myers presented a talk titled "Intellectual Property Overview" to 38 members of the 20th Century Club at their monthly luncheon meeting. The 20th Century Club was founded in Wichita in 1899 by Louise Caldwell Murdock. This non-profit organization supports literacy, educational and scientific undertakings as well as the fine arts. For more information about this club see: <http://www.20thcenturycenter.com/about.php>

Nichols to Lecture on Eisenhower and Civil Rights

On Sunday, March 22nd, from 2-4 p.m. Dr. David A. Nichols will discuss his book: *A Matter of Justice: Eisenhower and the Beginning of the Civil Rights Revolution*. Nichols focuses on the role that President Dwight D. Eisenhower played during the beginnings of the civil rights movement. *A Matter of Justice* was listed as a 2008 Kansas Notable book and has recently been issued in paperback. Dr. Nichols is the retired vice president for academic affairs at Southwestern College in Winfield, Kansas. The event will take place in Ablah Library outside Special Collections and is free and open to the public. Refreshments will be served. For more information, contact University Libraries at 978-3586.



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Libraries Support Women's Issues and Awareness Fair

Susan Matveyeva and Angela Paul staffed the University Libraries' table at the Women's Issues and Awareness Fair on Monday, March 09, 2009. The fair was sponsored by the Office of Multicultural Affairs. Many WSU and community organizations were also involved. Several WSU students and employees stopped by to look over the materials, ask questions about the collection, and put books on hold. The exhibit was a great way to bring the library to the students. Angie and Susan would like to thank Circulation staff, Reserves, and Government Documents for help pulling and re-shelving materials to help this event run smoothly.



Susan and Angie at the Women's Issues and Awareness Fair

Librarians on the Road

Cathy Moore-Jansen, Janet Brown, and Liorah Golomb recently returned from conference in Oklahoma City. The conference title was "Redefining Relevance: Exceeding User Expectations in a Digital Age." The talks ranged from "What Do Users Want? What Do Users Need? W(h)ither the Academic Research Library?" to "Aligning Library Strategy and Structure with the Campus Academic Plan" to "Through Any Means Available: Connecting People with Scholarship". Speakers included James Neal, University Librarian, at Columbia University; Anne Kenney, University Librarian at Cornell University; and Ronald Dunn, President of Cengage Learning (Gale).

Cathy Moore-Jansen reports that some of the take home points were: Library strategic plan, goals, etc. should be absolutely tied to the university's mission and plan; focus should be on evidence-based librarianship – need more hard data on who uses library and how; there is a chronic imbalance between the what librarians commit to and what resources they have; while libraries are worried about being central to their universities, it is clear that library users must be the central focus of libraries; and there is a need to develop relations with classroom faculty members that emphasize the librarian's role as partner and team member. Cathy highly recommends this conference. She states that it is always an amazing conference because of the caliber of the speakers and the diverse viewpoints as they address a common theme.

Computer Problems?

Several people have reported that they are having difficulty in opening attachments in Outlook, slow response times when working with the OPAC, and general sluggishness when using the internet. If you are having any of these problems, please report them to [Muhammad Usmani](#). We are trying to get a sense of how widespread the problem is. When reporting, indicate what program you were

using, what happened, how frequently (estimate if you aren't sure) and when it usually has occurred(afternoon or morning.)

Voyager Upgrade This Weekend

Reminder, the Voyager server will be upgraded on March 15. You will need to use the new Voyager clients on Monday. Report any problems to your supervisor.