



**WICHITA STATE
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InfoShock-2006

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November 27, 2006

Welcome to InfoShock News Express ! InfoShock News Express is a semi-weekly news bulletin of activities happening in the University Libraries brought to you by the members of the Libraries Operations Council. And now for the announcements—

Welcome to Li Cao

Today is Li Cao's first day as our new Health and Life Sciences Librarian. Li comes to us from Austin, Texas. During the next few weeks she will be getting settled in and oriented to her new responsibilities. Gwen will be giving her an introduction tour of the library today. Please join in welcoming Li to Wichita State.

Farewell to Ted

Ted Naylor has announced his resignation from the University Libraries effective December 15th. He will be joining his wife, Judy Wolfe, at the University of Nebraska. Ted currently is serving as our Electronic Resources Librarian. He came to us over 13 years ago to fill our Interlibrary Loan Librarian. Ted's long service to the Libraries has been greatly appreciated. He will be missed.

Hongfei changes offices

Hongfei Li, Library Systems Developer, has relocated temporarily to the west corner office in the Research Services offices. This move is part of the ongoing construction of the new Government Documents office. Hongfei's permanent office will be where Nan Myers current office is. It is believed the he now holds the record for the most offices in a 15 month period.

Interlibrary Loan Also on the Move

Interlibrary Loan will be relocating temporarily to Room 304. This move will take place on either Tuesday or Wednesday of this week. The move is part of the old Government Documents office remodeling and will last through the December/January Intersession. During this relocation, interlibrary loan books will be available for pick-up and return at the Circulation Desk.

Posters on Display

The Brick & Click poster by Curt Friehs and Cindy Craig, and the CULS posters by Janet Brown, Gemma Blackburn, Jane Hodge, and Angela Paul will be on display in the Research Services offices through the end of November.

November 16, 2006

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Reminder about HLC Meetings Today, November 16th

Today is the day for the HLC feedback meetings. You have a choice of attending the 10:00am session or the 2:00PM session. These sessions have been developed to get your feedback on the summary of HLC findings. The HLC team is looking for reaction to the identified

strengths and challenges, suggested additions or deletions, suggestions for strategies that would capitalize on strengths and addressing challenges, and suggested actions for institutional improvement. Both meetings will be held in Room 217 with Associate Vice President Nancy Snyder as our guest at each session. The Faculty Council meeting will follow the 10:00 session.

We have a winner!

The ACRL Standards Evaluation Team (Nan Myers, Cathy Moore-Jansen, and Mary Walker) would like to thank all who contributed comments to the ACRL Standards / HLC Criteria draft that was distributed a few weeks ago. As you know, those who contributed their comments by 4:00 November 10 were entered into a drawing for a basket of goodies from the World Market. The lucky winner was Susan Matveyeva! Congratulations, Susan!

Williams Returns From Charleston

John Williams returned this week from a successful conference in Charleston, S.C where he presented his accounting tree work to a very interested audience. He reports that after attending 19 separate presentations that the major themes were: more cooperation and integration of library content with course management systems like Blackboard; invest in an effective federated search engine; and preserve/harvest/archive datasets, particularly ones that are generated locally.

Library Associates Meeting a Success

Over 60 people attended last Friday's Library Associates meeting and poetry reading by Professor Albert Goldbarth. During the meeting the Library Associates ratified a new constitution that emphasized its purpose to build support for the WSU Libraries. After the business meeting, the audience celebrated the receipt of the Albert Goldbarth collection by being treated to a poetry reading of three Goldbarth poems, *Cheese*, *Fourteen Pages*, and *To Be Read in 500 Years* read by the author. If you haven't already seen it, check out the display of Albert Goldbarth's works in the Special Collections display case.

November 7, 2006

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New Health and Life Sciences Librarian to Join Us

We are pleased to announce that Li Cao will be joining us as Assistant Professor and Health and Life Sciences Librarian. Li received her MS in Information Studies from the University of Texas-Austin and her medical training from Wuhan University in China. She and her family are making arrangements to move from Austin and will be joining us on November 27th.

Engineering Candidate Interviews

Richard Llewellyn, our second candidate for the Engineering Librarian position, will be in Wichita from November 13 - November 14.th The Candidate's schedule and resume are posted in the Candidate's folder on: Library on 'Lib2001\Space4. Mr. Llewellyn's presentation will be on Monday, November 13th, from 10:00-11:00 in Room 217. All are invited. For more information contact Ted Naylor, Chair of the Engineering Search Committee.

Mark Your Calendars For HLC Meetings on November 16th.

The University's HLC team wants your feedback on the summary of HLC findings. All units on campus have been asked to schedule a meeting with their constituents to review a powerpoint prepared to highlight the HLC findings. The purpose of the meeting is to foster a conversation about institutional strengths and challenges identified through the self-study process. The HLC team is looking for audience reaction to the identified strengths and challenges, suggested

additions or deletions, suggestions for strategies that would capitalize on strengths and addressing challenges, and suggested actions for institutional improvement. To help folks work this important meeting into their schedules, we have scheduled two opportunities to meet. The materials presented in both sessions will be identical. (We actually have a script, so you only need to go to one session.)

Both meetings will be held on Thursday, November 16th in Room 217. The first session will be at 10:00AM and the second session is scheduled for 2:00PM. Associate Vice President Nancy Snyder will be our guest at each session.

Successful Presentations All Around

Susan Matveyeva , Nancy Deyoe, Cindy Craig, and Curt Friehs have returned from their "Brick & Click" presentations. Nancy Deyoe reports her presentation on the Hybrid Library with Susan Matveyeva, and Cindy and Curt's poster session on instruction evaluation were very well received.

Nan Myers reports that her 1.5 hour presentation "Documents Data Miner 2: Search Strategies and Statistics"

given at the Federal Depository Library Conference in Washington, DC was attended by 130 very interested persons. Myers reported to the group that statistics gathered in DDM2 prove that 51% of all item numbers in federal depository library profiles are now for online-only titles. Of the remaining 49%, half of those item numbers have not shipped in the past five years. Thus, depositories can assume that their current profiles for potential added physical resources are about 25% of their profile total. Wichita State currently reflects a 71% profile, but we actually receive at most about 18% of those items. And, while workload has decreased in processing physical documents, we have more than made up for it by adding records to the OPAC for virtual government resources.

November 2, 2006

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Engineering Candidate Interviews

Donna Hopkins, Engineering Librarian at Rensselaer Institute, will be in Wichita from November 4 - November 7th to interview for the Engineering Librarian position. The Candidate's schedule and resume are posted in the Candidate's folder on: Library on 'Lib2001\Space4. Ms. Hopkins' presentation will be on Monday from 10:45-11:45 in Room 217. All are invited. For more information contact Ted Naylor, Chair of the Engineering Search Committee.

APA Meeting

On Monday, the Library Allied Professional Association APA held its monthly meeting. Topics included an overview of library activities by Dean Rao and Senior Associate Dean Downes. Cathy Moore-Jansen presented a draft analysis of how well the University Libraries is meeting ACRL standards and requested feedback from all attendees. Gemma Blackburn discussed staff development opportunities located on the web such as the courses offered at [Web Junction](#). These courses are paid for through the State Library of Kansas membership. The complete minutes of this meeting will be posted to the minutes folder on: 'Lib2001\Space4.

Library Operations Council (LOC) Meeting

The Operations Council met on Tuesday to review ongoing activities. Access Services is continuing with Banner training and its internal use scanning project. ILL members are planning a trip to KU to receive training on extended uses of the ILLiad software. Hongfei Li is working with Access Services to coordinate the loading of fine data into Banner. He also is working on a restructuring of the web interface to the statistical reports he has created. Click the map direction link to check out the [dynamic maps](#) that he and Sai Deng have developed for the OPAC. Muhammad Usmani was happy to report that the local customizations had been completed for [SOAR](#), our institutional repository. Lorraine Madway announced that Special Collections had received important new items for the collections including a slave bill or sale and original letters from the Civil War era. Complete minutes of this meeting will be posted next week on the Lib2001\Space4 drive.

New Fax Machine for ILL

Interlibrary Loan is the home of a new fax machine. After a few years of not-necessarily-good service the old fax machine gave up the ghost. The new fax looks much like the old one but works much better.

LibQual Analysis

Last April and May over 877 university members participated in a library user satisfaction survey. Results from this survey will be used by the University Libraries to guide our planning for next year's goals. While analysis is still ongoing, here is a preview of a few preliminary results from the overall satisfaction questions:

3.4 General Satisfaction Questions Summary

This table displays the mean score and standard deviation for each of the general satisfaction questions: Satisfaction with Treatment, Satisfaction with Support, and Satisfaction with Overall Quality of Service, where n is the number of respondents for each particular question. These scores are calculated from responses to the general satisfaction questions on the LibQUAL+™ survey, in which respondents rated their levels of general satisfaction on a scale from 1-9.

3.4 General Satisfaction Questions Summary (All participants)

Satisfaction Question	Mean	SD	N
In general, I am satisfied with the way in which I am treated at the library.	7.49	1.54	877
In general, I am satisfied with library support for my learning, research, and/or teaching needs.	6.97	1.67	877
How would you rate the overall quality of the service provided by the library?	7.13	1.36	877

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