



September 14, 2009, Welcome to InfoShock News Express. *InfoShock News Express is a news bulletin of activities happening in the University Libraries brought to you by the members of the Libraries Operations Council. And now for the announcements—*

Plans to Expand Helpdesk Services

In order to better serve the University community, Dr. Pendse has asked the Libraries to join help create a unified help desk that would provide support for networking, BlackBoard, and other technology issues. This is part of a larger project to improve the support communications across campus. Currently, students may need to try up to four different help centers before they find the right one to solve their problem. Kathy Downes, Nan Myers, Muhammad Usmani have been working on details for the new service with Steve Dickerson and Kenny Pavlicek of UCATS' User Services. Due to the UL's central location, high traffic, and very visible help desk; the current plan calls for the service to be located in Ablah's Learning Commons. The UCAT's Helpdesk personnel, Kenny Pavlicek and Jessica Wolf, will have office space behind the first floor Learning Center. The unified helpdesk service will offer both face-to-face assistance and telephone help. The hours of the service will also be extended beyond 5:00 P.M. All of these plans and details are in their early stages and could change as we get closer to the implementation. At the moment, Muhammad and Steve are on working on a training program for all who will be providing help desk services. The current timeline calls for the combined services to be available at the beginning of October. More details on this service will follow as they are developed.

Madway Presents in Indianapolis

Lorraine Madway gave a presentation at the annual meeting of the American Association of State and Local History in Indianapolis on August 27. She chaired a panel on "Presidential Libraries and Museums: Mixing Scholarship with Showmanship?" and gave a presentation on the JFK Library and Museum. Approximately 40 people attended the presentation.

Golomb's Graphic Novels Chapter Accepted

Liorah Golomb recently received word that her chapter "So Many Graphic Novels, So Little Money: Building a Selective Collection for the Academic Library" was accepted for publication in Rob Weiner, ed., *Graphic Novels in Libraries and Archives: Ideas and Issues* (McFarland). The publishing date is forthcoming. Currently the UL has over 80 graphic novels in the collection.

Mark Your Calendars

Special Collections Supports Tallgrass Film Festival

On Wednesday, Sept. 16, at 2 p.m., presentations will be made by Lorraine Madway and filmmakers Katrina Browne and Juanita Brown. The focus of the program in Special Collections is to discuss the importance of documents and artifacts of the slave trade and how they help researchers come to grips with the many ramifications of the slave trade in 18th and 19th century America.

Browne and Brown filmed the documentary, "Traces of the Trade: A Story of the Deep North." that will be shown on Thursday, Sept. 17, at 7 p.m. at the Warren Theatre West as part of the Tallgrass Film Festival. In the documentary, filmmaker Browne discovers that her New England ancestors

were the largest slave-trading family in U.S. history. She and nine cousins retrace the Triangle Trade and gain a powerful new perspective on the black/white divide. More information is available at www.tallgrassfilmfest.com.

Prose Readings Scheduled

Two prose readings have been scheduled for Ablah Library's lower level. The first reading will feature Stephan Amidon, the English Department's current Distinguished Visiting Writer. Mr. Amidon is the author of six novels including *The New City*, *Human Capital*, and his newest *Security*. The reading will be held on September 23rd at 3:30 and is jointly hosted by the UL and the English Department. Light refreshments will be served.

The second reading will feature Sloan Davis, the English Department's MLA Fellow in Fiction. This reading will be held on September 30th at 3:30 in the Ablah Lower Level.

Copier Instructional videos Available on the I: Drive

For those of you struggling with the new copiers, fear not – instructional videos are now available on the I: drive under the folder: "Copier Training Videos." Amy Williams used the new Flip camera to film the training session provided by the OCE technician. She then divided the training into specific tasks like two-sided copying, adding paper, etc. Thank you Amy! (Note: the flip camera may be used by any department. It is especially useful if you want to quickly record a work process. Check with Kathy for more information.)

Constitution Day

Constitution Day will be this Thursday, September 17th. Events planned include a display on the "Bill of Rights" and a quiz. The display will be put up on Monday, and the quiz will be posted shortly afterwards.

Sometimes You Just Wonder

Working at a university has many advantages- the cultural events, the intellectual stimulation, the sports, and then you have our wonderful students as illustrated by this story sent in by Amy Williams.

"I was at the desk and I noticed a gentleman walking backward down the main hall with a video camera. I started to ask him what he was doing, and I noticed that he was filming a woman in a white dress, wearing white gloves and pushing a wheelbarrow down the center of the library. The wheelbarrow was full of apples. Before I could do anything, she stopped by the Circulation Desk and walked up to me, handing me an apple on a small Styrofoam plate and asking, "Would you like an apple from the tree of knowledge?" The only thing that I could think to say was, "Do you have permission to be filming in here?" She looked surprised and said they were leaving right then. She got her wheelbarrow, and they left. About an hour later, I had to make a run to the bank to get change at the RSC, and I noticed that there was a trail of apples leading up to the door of the Grace Memorial Chapel. I'm not sure what these folks were doing, but I was very thankful they weren't wearing fig leaves. . . ." All in a day's work!



September 28, 2009, Welcome to InfoShock News Express. *InfoShock News Express is a news bulletin of activities happening in the University Libraries brought to you by the members of the Libraries Operations Council. And now for the announcements—*

SAC/SGA DVD Collection Ribbon Cutting Scheduled September 30th

The ribbon-cutting ceremony and reception for the new SAC/SGA DVD Collection will be held this Wednesday, September 30th at 3:30 in the Reserve Reading Room. The event will include comments by Zach Gearhart, this year's President of the Student Government Association (SGA); Chelsea Johnson, the Student Activities Council (SAC) Vice President of Promotions; and introductory comments by Associate Provost/Interim Dean of University Libraries Ravi Pendse. Refreshments will be served.

The SAC/SGA DVD Collection is a collaborative effort of the UL with the SAC and SGA. Work on the project began last spring when Chevis Rebstock approached Cathy Moore-Jansen about a possible collaboration to make popular DVDs available to students by adding them into the libraries' collection. Cathy called together a small team including Nan Myers, Liorah Golomb, Nancy Deyoe, Jane Hodge, and Kathy Downes to draft up a pilot agreement. After initially being turned down for funding by the SGA, Chevis Rebstock was successful in securing funding from the SAC. Led by Mike Madecky, the DVDs were selected and received by the UL in August. At that point, George Corbin, Nancy Deyoe, Connie Basquez, and other members in Technical Services began processing the collection. Meanwhile, Kathi Adams started shifting the current periodicals collection to create room for the new collection, and Amy Williams began working on the signage. A webpage highlighting the collection is in development.

The Big Read Comes to Libraries

The University Libraries will be participating in the Wichita Big Read with an exhibit of selected works by and about Edgar Allen Poe from the *Graydon C. Spaulding Collection of Works by and about Edgar Allen Poe*. The exhibit is located in the Special Collections Reading Room and will be available for viewing from October through November, 2009. A finding aid to the Spaulding Collection is available online at: <http://specialcollections.wichita.edu/collections/ms/88-14/88-14-A.HTML>. The exhibit was curated by the staff of Special Collections.

University Libraries Participates in Satellite Shocks

Angela Paul represented University Libraries at Satellite Shocks this semester. This event was held at the West Campus on September 14 and the South Campus on September 15. About 80 people stopped by our table at West Campus, and about 50 at South. Angie reports that she answered many questions about library services.

Ginger Williams Co-Teaching Online CE Course

Ginger is co-teaching the online continuing education course Fundamentals of Collection Development and Management, September 21 – October 16, 2009. The course is sponsored by the Association for Library Collections and Technical Services. Participants for this session include librarians from the United States, Canada, Kyrgyzstan, and Iraq.

Record in OPAC Linking to KPERS Report

Many of you may have seen a recent news report about a new report released by the KU Center for Applied Economics that discusses concerns and makes recommendations about KPERS funding. Nancy Deyoe has created an OPAC record (<http://libcat.wichita.edu/cgi-bin/Pwebrecon.cgi?BBID=1389692>) for the report "The funding crisis in the Kansas Public Employees Retirement System." for those who wish to read the entire report.

Publications and Grants

Lorraine Madway has had a revised edition of her essay "The Most Conspicuous Solemnity": The Coronation of Charles II" published in the paperback edition of *The Stuart Courts* recently issued by The History Press in Great Britain.

Liorah Golomb has received a grant from ALA Free Pass Program to assist with the expenses in attending the Guadalajara International Book Fair. This book fair is second only to the Frankfurt Book Fair in number of vendors and attendees. The fair focuses on Spanish language books from over 1,500 publishers representing over 35 countries including many who have little distribution in the United States. While there, Liorah will have the opportunity to acquire books from these international publishers. The ALA grant pays for the conference registration, three nights in a hotel, three breakfasts, and \$100 towards airfare.

Ginger Williams was awarded a \$390 professional education grant from SCKLS to assist with the costs of attending the Charleston Conference in Book and Serials Acquisitions in November 2009. The Charleston Conference is the premier gathering of librarians, publishers, electronic resource managers, consultants, and vendors of library materials where issues pertaining to book and journal acquisitions are discussed from a wide variety of viewpoints.